

Dear Cystinosis Community:

We wanted to share an update from Leadiant Biosciences regarding the CYSTARAN® (cysteamine ophthalmic solution) 0.44% eye drops shortage. As you might be aware, we recently announced that we chose a new contract manufacturer to begin producing CYSTARAN to replace our previous contract manufacturer. Our new partner has a proven track record and expertise in manufacturing, and we are actively working with them to restore the supply of CYSTARAN as quickly as possible.

There will not be any changes to the formulation of the eye drops themselves. You will receive the same eye drops that you are used to. Unfortunately, we are not yet able to provide an estimated timing for CYSTARAN availability. As soon as we have a more definitive timeline, we will inform you.

We have been committed to the cystinosis community for more than 20 years and know how much trust you put in us. We will continue to provide updates regarding when the supply of CYSTARAN will be restored.

If you have any questions about the shortage, do not hesitate to reach out to me. If you have questions regarding your treatment plan, you should discuss with your physician.

Thank you,

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